

# AirPlus Company Account ("Carte Logée") France

## Thank you for choosing AirPlus!

Your online application and your Company information have now been sent to us electronically.

Please find attached:

- The AirPlus Company Account ("*Carte Logée*") ("**AirPlus Company Account**")
- The SEPA Direct Debit Mandate form
- The AirPlus Company Account General Terms and Conditions ("**General Terms and Conditions**")

A copy of the above documents has been sent to the email address you indicated on your online contract.

Please follow the steps below, thereby enabling us to promptly open your account.

We are looking forward to our successful co-operation!

Save

Please save the Contract for your records.

Print

Please print the contract and sign:

- 1 copy of this duly stamped with the official stamp of the legal entity for which the contract is signed
- The SEPA Direct Debit Mandate form.

Please attach also:

- Your certificate of incorporation (issued within the last 3 months)
- Your Bank Identification Details (French RIB)

If you have any questions please contact your AirPlus agent.

Send

Please send all original documents together with this document to the following address:

AirPlus International  
94 avenue de Villiers  
75017 Paris  
France

To speed up the processing of your account, you may also send us a scanned copy of the aforementioned documents by email to [CorporateOnboarding@airplus.com](mailto:CorporateOnboarding@airplus.com)

We will contact you if further information is required.

## To be filled by AirPlus / for internal use only:

Contract Number

1	2	2	0	9	0										
---	---	---	---	---	---	--	--	--	--	--	--	--	--	--	--

Antrag/Vertrag

Account Number

1	2	2	0	9	0										
---	---	---	---	---	---	--	--	--	--	--	--	--	--	--	--

ORG

2	5	0
---	---	---

# AirPlus Company Account ("Carte Logée")

## 1. Company

Application type

- ☐ Application for new Company Account contract
- ☐ Application for additional Company Account

AirPlus contract number  
(mandatory for additional  
account requests)

Consolidation number (to be  
filled by AirPlus)

Group contract number (to be  
filled by AirPlus)

The following contract is concluded between:

Company's Name (as  
registered with the respective  
commercial register)

Legal form

Additional wording (e.g. name  
of the entity)

Company's Registration  
Number

Value added tax registration  
number (VAT Reg.No.)

Street (P.O. Box not  
accepted)

Postcode

City

Country

Address of the place of effective management (if different than  
the headquarter):

Street (P.O. Box not  
accepted)

Postcode

City

Country

Business activity

Annual turnover (in EUR)

- ☐ 0-100.000 in EUR
- ☐ 100.001 -1.000.000 in EUR
- ☐ >1.000.000 in EUR

Number of employees

- ☐ 0
- ☐ 1-100
- ☐ 101-500
- ☐ 501-1.000
- ☐ 1.001-10.000
- ☐ >10.000

(the "Subscriber" or "We")

Subscriber's contact person for AirPlus:

Title

- ☐ Mr.
- ☐ Mrs.
- ☐ Ms.

First Name

Last Name

Phone

Fax

E-mail

Different billing address (if requested):

Contact Person / Department

Different billing address

Company Name

Street / P.O. Box

Postcode

City

Country

Title

- ☐ Mr.
- ☐ Mrs.
- ☐ Ms.

Name (contact financial  
matters)

Phone

E-mail

and Lufthansa AirPlus Servicekarten GmbH, Dornhofstraße 10, 63263  
Neu-Isenburg, Germany („AirPlus“).

## KEY TERMS

## 2. Nature of business

What kind of products does the company offer to its customers?\*

- ☐ business to business (B2B)
- ☐ business to consumer (B2C)

Yearly turnover of the contracting partner\*

- ☐ 01-100
- ☐ 101-1.000
- ☐ 1.001-10.000
- ☐ 10.001-100.000
- ☐ >100.000 in thousand EUR

In which country / countries does the company offers its products/  
services?\*

In which country / countries are the company's main suppliers  
operating?\*

What kind of products / services does the company offer to its customers?

- ☐ Clothing
- ☐ Construction
- ☐ Consumer goods
- ☐ Energy supply
- ☐ Financial services
- ☐ Food
- ☐ Freight transport
- ☐ Household appliances
- ☐ Infrastructure services
- ☐ IT Consulting
- ☐ IT Systems
- ☐ Jewelry
- ☐ Local supply
- ☐ Luxury goods
- ☐ Medical products
- ☐ Passenger transport
- ☐ Personnel services
- ☐ Petroleum and petroleum products
- ☐ Plant construction
- ☐ Power plant construction
- ☐ Production machinery
- ☐ Raw materials
- ☐ Recycling
- ☐ Security services
- ☐ Security technology
- ☐ Solar and wind power plants
- ☐ Technical equipment
- ☐ Vehicles for private use
- ☐ Waste disposal
- ☐ Weapons
- ☐ not applicable

Please provide your details under the next point "Other"

Other:

☐

Please specify other products / services:

### 3. Identification

Information regarding identification

Identification of the signatories

First name

Last name

Alternate Name (if any)

Pseudonym (if any)

Date of birth

Profession

Function of the signatory

☐ Member of the representative body or legal representative

☐ Authorized representative

AirPlus will assign your authorized signatory, the acting person, a Personal ID (PID) as part of the identification process. This PID is allocated exclusively to this person as an individual and is only required once. It can be used for all business transactions with AirPlus (e.g., entering into a contract, applying for an account).

Please enter your PID here:

Person ID (PID)

Additional background information on the identification process and a detailed description can be found in the identification portal.

Power of Attorney:

The signatory has the required power of attorney to sign on behalf of the customer (power of attorney):

☐ Yes

Note: Please provide a copy of the power of attorney along with the contract documents (does not apply to partnerships).

In the case of members of representative bodies or legal representatives acting on behalf of the contracting partner, the authority to do so can be verified instead by the current excerpt from the commercial register.

The power of attorney should include the name and full address of the company, the company letterhead or stamp, the first name and last name of the person authorized to act on behalf of the contracting partner, and the name and signature of the signatory with documented authority to act on behalf of the contracting partner.

☐ No

If you do not have a power of attorney yet, you can use the following document:

Template "Power of Attorney" in Web Contract

Other signatories (if any)

Signatory no. 2

☐

First name

Last name

Alternate Name (if any)

Pseudonym (if any)

Date of birth

Profession

Function of the signatory

☐ Member of the representative body or legal representative

☐ Authorized representative

Person ID (PID)

Power of Attorney:

The signatory has the required power of attorney to sign on behalf of the customer (power of attorney):

☐ Yes

Note: Please provide a copy of the power of attorney along with the contract documents (does not apply to partnerships).



AM					ACCID						
----	--	--	--	--	-------	--	--	--	--	--	--



partner, and the name and signature of the signatory with documented authority to act on behalf of the contracting partner.

☐ No

If you do not have a power of attorney yet, you can use the following document:

Template "Power of Attorney" in Web Contract

More information on identification

#### 4. Beneficial Owner

Information on the beneficial owner(s)

In accordance with the Anti-Money Laundering Act of Germany and with the respective local laws, the Beneficial Owner is a natural person who directly or indirectly

1. holds more than 25 % of the capital shares in such contractual partner, or
2. controls more than 25 % of the contractual partner's voting rights, or
3. exerts similar control in any other way.

If no natural person(s) can be identified as a BO(s), the contracting partner's legal representative or managing partner shall be deemed to be the BO, which in this case is referred to as the fictitious BO ("Bénéficiaire effectif en dernier ressort").

Therefore, according to the laws, legal persons (in the case of this agreement, the contracting partner) typically have at least one BO.

AirPlus is required by law to use reasonable means to determine the ownership and control structure of the contracting partner. Therefore, we kindly ask you to provide a shareholder chart showing the ownership and control structures.

Link to Shareholder Chart - Example

☐ We have enclosed an official and signed organizational chart including the ownership structure (not older than 3 months)

Special cases: Incorporated foundation/trust/subsidiary of a trust/association/public corporation (legal entity under public law) subject to transparency requirements under French law

Incorporated foundation/Trust or subsidiary of a trust:

If the contracting partner is an incorporated foundation, a legal structure with which assets are administered or distributed on a fiduciary basis or the administration or distribution is commissioned by third parties, or a comparable legal form, or if such a legal form is involved in the shareholder structure of the contracting partner, the following persons need to be identified among the beneficial owners:

- The trustor, the trust administrator or protector, if any
- Each member of the Board of Directors of the foundation
- Foundation council
- Beneficiaries
- Any other natural person who exercises directly or indirectly a dominant influence by any other means

Please enter the data of all beneficial owner(s) in the following fields and provide a copy of the statute, charter or similar document, as well as a registration extract or comparable document for verification purposes.

Non registered association:

If the contracting partner is a non registered association, all members of committees with control rights according to the statute, become BOs.

Please enter the data of all beneficial owner(s) in the following fields and provide a copy of the statute/charter for verification purposes, as well as the protocol of the general meeting concluding this document.

Registered association:

If the contracting partner is a registered association, the beneficial owners include all association members who hold more than 25% of the voting rights.

Please enter the beneficial owners in the following fields and provide us with an extract of the Official Journal that it has been registered with the prefecture as well as the current statutes of association in order to verify your details.

Public corporation (legal entity under public law) subject to transparency requirements under French law:

If the contracting partner is a public corporation (legal entity under public law) subject to transparency requirements under French law (article R-561-15 3° of the French Code monétaire et financier)<sup>1</sup>, its legal representative is declared to be the fictitious beneficial owner ("Bénéficiaire effectif en dernier ressort").

Please enter the data of the fictitious beneficial owner in the corresponding fields under selection "Public corporation".

1) The transparency criteria according to article R-561-15 3° of the French Code monétaire et financier are the following: (i) the identity of the entity is publicly available, transparent and certain; (ii) the entity's activities and its accounting practices are transparent; (iii) the entity is either accountable to an institution of the European Union or to the authorities of a Member State, or subject to appropriate procedures for the supervision of their activities. These conditions are fulfilled as regards French public law legal persons and, in principle, as regards those established in the EU/EEA.

Data of the beneficial owner(s)

Selection:

☐ Provision of data relating to beneficial owner(s)  
Note: If the contracting partner or the beneficial owner of the contracting partner is a Politically Exposed Person (PEP), or a family member or known close associate of a PEP, the Financial Due Diligence Form(s) must be completed and returned to us.

No. 1

Beneficial owner no. 1

- ☐ Beneficial owner  
☐ Fictitious beneficial owner

Nature of the control

Please indicate how the beneficial owner exercises control over the contractual partner:

Type of ownership

- ☐ ownership or control of capital shares  
☐ ownership or control of voting rights  
☐ exerts similar control in any other way

The type of control that the identified BO exercises over the contracting partner  
(percentage of control or description of

the means of the control):

Date of the control

The date on which the natural person identified as BO of the contracting partner became the BO.

Salutation

☐ Mrs.

☐ Mr.

Last name

Alternate Name (if any)

Pseudonym (if any)

First name

Other names (if any)

Date of birth

Place of birth

Nationality

Profession

Street (private address)

Postcode (private address)

City (private address)

Country

No. 2

Beneficial owner no. 2

☐ Beneficial owner

☐ Fictitious beneficial owner

Nature of the control

Please indicate how the beneficial owner exercises control over the contractual partner:

Type of ownership

☐ ownership or control of capital shares

☐ ownership or control of voting rights

☐ exerts similar control in any other way

The type of control that the identified BO exercises over the contracting partner  
(percentage of control or description of  
the means of the control):

Date of the control

The date on which the natural person identified as BO of the contracting partner became the BO.

Salutation

☐ Mrs.

☐ Mr.

Last name

Alternate Name (if any)

Pseudonym (if any)

First name

Other names (if any)

Date of birth

Place of birth

Nationality

Profession

Street (private address)

Postcode (private address)

City (private address)

Country

No. 3

Beneficial owner no. 3

☐ Beneficial owner

☐ Fictitious beneficial owner

Nature of the control

Please indicate how the beneficial owner exercises control over the contractual partner:

Type of ownership

☐ ownership or control of capital shares

☐ ownership or control of voting rights

☐ exerts similar control in any other way

The type of control that the identified BO(s) exercises over the contracting partner  
(percentage of control or description of  
the means of the control):

Date of the control

The date on which the natural person identified as BO of the contracting partner became the BO.

Salutation

☐ Mrs.

☐ Mr.

Last name

Alternate Name (if any)

Pseudonym (if any)

First name

Other names (if any)

Date of birth

Place of birth

Nationality

Profession

Street (private address)

Postcode (private address)

City (private address)

Country

No. 4



Beneficial owner no. 4

- ☐ Beneficial owner
- ☐ Fictitious beneficial owner

Nature of the control

Please indicate how the beneficial owner exercises control over the contractual partner:

Type of ownership

- ☐ ownership or control of capital shares
- ☐ ownership or control of voting rights
- ☐ exerts similar control in any other way

The type of control that the identified BO(s) exercises over the contracting partner  
(percentage of control or description of the means of the control):

Date of the control

The date on which the natural person identified as BO of the contracting partner became the BO.

Salutation

- ☐ Mrs.
- ☐ Mr.

Last name

Alternate Name (if any)

Pseudonym (if any)

First name

Other names (if any)

Date of birth

Place of birth

Nationality

Profession

Street (private address)

Postcode (private address)

City (private address)

Country

No. 5

Beneficial owner no. 5

- ☐ Beneficial owner
- ☐ Fictitious beneficial owner

Nature of the control

Please indicate how the beneficial owner exercises control over the contractual partner:

Type of ownership

- ☐ ownership or control of capital shares
- ☐ ownership or control of voting rights
- ☐ exerts similar control in any other way

The type of control that the identified BO(s) exercises over the contracting partner

(percentage of control or description of the means of the control):

Date of the control

The date on which the natural person identified as BO of the contracting partner became the BO.

Salutation

- ☐ Mrs.
- ☐ Mr.

Last name

Alternate Name (if any)

Pseudonym (if any)

First name

Other names (if any)

Date of birth

Place of birth

Nationality

Profession

Street (private address)

Postcode (private address)

City (private address)

Country

No. 6

Beneficial owner no. 6

- ☐ Beneficial owner
- ☐ Fictitious beneficial owner

Nature of the control

Please indicate how the beneficial owner exercises control over the contractual partner:

Type of ownership

- ☐ ownership or control of capital shares
- ☐ ownership or control of voting rights
- ☐ exerts similar control in any other way

The type of control that the identified BO(s) exercises over the contracting partner  
(percentage of control or description of the means of the control):

Date of the control

The date on which the natural person identified as BO of the contracting partner became the BO.

Salutation

- ☐ Mrs.
- ☐ Mr.

Last name







AM					ACCID							
----	--	--	--	--	-------	--	--	--	--	--	--	--



Phone .....

Fax .....

E-mail .....

#### BANK ENQUIRY / CREDITWORTHINESS CHECK

By its signature, the Subscriber irrevocably authorizes the financial institute named above under "Bank Account" to provide AirPlus with any information necessary to establish the creditworthiness required for the issue and use of the AirPlus Company Account(s) ordered.

### 6. Potential Turnover

AirPlus Account Turnover .....

Planned Booking Start Date .....

### 7. Travel Agency

- ☐ We authorize the following travel agency to use the AirPlus Company Account

Authorized Travel Agency for this AirPlus Company Account:

Travel Agency Name .....

IATA number .....

Street / P.O. Box .....

Postcode .....

City .....

Country .....

Contact person at Travel Agency for AirPlus:

Salutation .....

☐ Mr. ....

☐ Mrs. ....

☐ Ms. ....

Name .....

Phone .....

Fax .....

E-mail .....

Transfer of Account No. ....

☐ We authorise AirPlus to share the Account Number with the Travel Agency (mandatory)

### 8. Additional Features and prices

Welcome letter  
Company's  
name (your reference  
for  
allocating the welcome  
letter;  
21 characters max.) .....

Additional information  
(e.g.  
Travel Management, branch;  
20 characters max.) .....

#### AirPlus Travel Insurance

Do you wish the insurance coverage "AirPlus Travel Insurance" for this AirPlus Company Account?  
(Prices are exclusive VAT, if applicable) .....

- ☐ Yes, maximum coverage 600.000 EUR  
Annual Account fee: 200 EUR

You can download the insurance confirmation of the insurer from the AirPlus Business Travel Portal.

### 9. Statement Layout

Settlement with additional data

- ☐ Employee number (PK) .....
- ☐ Cost Center (KS) .....
- ☐ Accounting Unit (AE) .....
- ☐ Departure Date (BD) .....
- ☐ Project Number (PR) .....
- ☐ Destination (RZ) .....
- ☐ Department Number (DS) .....
- ☐ Order Number (AU) .....
- ☐ Internal Account (IK) .....

Please provide your  
existing  
AirPlus Company Account  
Number if requesting an  
additional account  
with  
identical additional data fields  
(DBIs):

Statement to be sorted by the following criterion:

- ☐ by purchase data .....
- ☐ by name .....
- ☐ by additional data field: .....

Do you require a TAF (Transaction fee) allocation to the ticket?

- ☐ yes

Will subtotals be required on invoices containing additional data?

- ☐ no
- ☐ yes, at the following points: .....

### 10. Online Services

It is deemed agreed that communication between AirPlus and the Subscriber within the scope of this contractual relationship can also take place electronically via the internet, in particular by e-mail to the e-mail address provided by the Subscriber. AirPlus shall provide statements and records of individual transactions to the Subscriber in PDF for downloading from the AirPlus Business Travel Portal at [www.airplus.com](http://www.airplus.com)

If and when AirPlus has been provided with a correct e-mail address, AirPlus shall notify the Subscriber by e-mail when a new statement becomes available. The Subscriber undertakes to retrieve all new statements promptly after receipt of such e-mail notification. Statements and information on amounts invoiced shall be available online in the AirPlus Business Travel Portal for a period of 12 months following the first notification. No statements shall be sent to the Subscriber by regular mail.

First Name .....

Last Name .....

Email .....

Where the Subscriber wishes to have his or her statements sent to a

AM					ACCID							
----	--	--	--	--	-------	--	--	--	--	--	--	--



third party's postal or e-mail address or to have a third party retrieve the statements from the AirPlus Business Travel Portal (and, where applicable, to have the e-mail notifications sent to this third party's e-mail address), the Subscriber hereby authorizes such third party to accept statements from AirPlus.

#### AirPlus Business Travel Portal

Portal access

☐

LOGIN Name

**Portal-Administrator - the following fields must be completed for newly requested access to the Portal:**

Salutation

☐ Mr.☐ Mrs.☐ Ms.

First Name

Last Name

Email

The Subscriber hereby agrees to the Terms and Conditions for the AirPlus Business Travel Portal, which can be accessed and printed out via [www.airplus.com/TC/WW-en](http://www.airplus.com/TC/WW-en)

They can be submitted to you as a hard copy, if required.

## 11. Electronic Data Interchange (EDI)

With the Electronic Data Interchange Service AirPlus offers you a very simple way to receive your statement data electronically. Furthermore, it supports a variety of data formats and transmission channels from which you can select according to your individual needs.

You can activate the transfer of CSV data (Excel format) directly via the following check box:

CSV (Excel-Format)

☐ We herewith confirm that we have read and accepted the above mentioned preconditions and want to receive our statements electronically in addition to the PDF statement.

New setup or modification

☐ New setup☐ Modification

EDI-Partner No.

## 12. Climate-friendly

Do you want to order the AirPlus Green Reports?

☐ Yes, we order once and binding the AirPlus Green Reports☐ No, we do not want to use this service

We order once and binding the **AirPlus Green Reports** for the below-mentioned AirPlus Company Account number from Lufthansa AirPlus Servicekarten GmbH:

AirPlus Company Account number:

For the following reporting period (12 months max.):

Start date:

End date:

Please note that a reporting can only take place once the AirPlus Company Account has been used as a method of payment.

For the above-mentioned reporting period we order the AirPlus Green Reports Flight:

For the above-mentioned reporting period we order the AirPlus Green Reports Flight: (Prices are exclusive VAT, if applicable)

☐ 400 EUR on contract level☐ 1.000 EUR on multiple national contract level☐ 2.500 EUR on multiple international contract level

## Fee for the AirPlus Green Reports

Please charge us for the fee specified above on our AirPlus Company Account with the following number (the debit will be made with one of the next statements):

Account Number:

If the above field for the AirPlus Company Account number is left in blank, you order the "AirPlus Green Reports" for this AirPlus Company Account contract and the issued AirPlus Company Account will be charged.

## Liability

Inasmuch as lawfully admissible, AirPlus is neither liable if the report is not appropriate for the Subscriber followed purpose nor for damages which occur in using the report or for missing suitability of the Subscriber followed purpose. This is also applicable if the Subscriber was adverted from AirPlus to such purpose or possibility of the occurrence of damage.

## 13. Entry into Force

The Subscriber shall make a binding offer to AirPlus for the execution of a Contract by transmitting to AirPlus the completed and signed application and upon the receipt of the same by AirPlus. The Contract shall come into effect as soon as AirPlus submitted the Account in the form of a card or the Account number to the Subscriber.

Further agreements

AM					ACCID							
----	--	--	--	--	-------	--	--	--	--	--	--	--



THE SUBSCRIBER HEREBY APPLIES FOR THE AIRPLUS COMPANY ACCOUNT.

THE SUBSCRIBER ACKNOWLEDGES HAVING SIGHTED, UNDERSTOOD AND ACCEPTED THE MEMBERSHIP CONDITIONS APPLYING TO THE AIRPLUS COMPANY ACCOUNT, INCLUDING THE GENERAL TERMS AND CONDITIONS ANNEXED HERETO.

Subscriber

Contract partner – Legal name of the company

Legal form

Name of the Subscriber and name and title of the legal representative in capital letters - mandatory

Street/City/Postcode of the Subscriber - mandatory

Date

  
Legally binding signature(s) - mandatory

STAMP  
*(optional)*

Please fax the completed and signed form to: +33 (0) 1 43 12 32 78

For all queries call: +33 (0) 1 43 12 36 36

# SEPA Direct Debit Mandate

A	I	R	P	L	U	S													
---	---	---	---	---	---	---	--	--	--	--	--	--	--	--	--	--	--	--	--

Mandate reference (to be completed by Lufthansa AirPlus Servicekarten GmbH)

**AirPlus International**  
**94 avenue de Villiers**  
**75017 Paris**  
**France**

By signing this mandate form, you authorise (A) Lufthansa AirPlus Servicekarten GmbH to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instructions from Lufthansa AirPlus Servicekarten GmbH.

As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited.

Please complete all the fields marked \*.

Your name	<div></div>	
	* Name of the debtor(s)	
Your address	<div></div>	
	* Street name and number	
	<div></div>	
	* Postal code, city	
	<div></div>	
	* Country	
Your account number	<div></div>	<div></div>
	* Account number–IBAN	* SWIFT BIC
Creditor's name and address	Lufthansa AirPlus Servicekarten GmbH, Dornhofstr. 10, 63263 Neu-Isenburg, Germany	
Creditor identifier	DE83ZZZ00000309554	
Type of payment	* Recurrent payment <input checked="" type="checkbox"/> One-off payment <input type="checkbox"/>	
City or town in which you are signing	<div></div>	<div></div>
	Location	* Date
Signature(s)	<div></div>	
	* Please sign here and print your name	

Note: Your rights regarding the above mandate are explained in a statement that you can obtain from your bank.

Please return the original, signed mandate by post to the above address. Thank you.

Your AirPlus Account number															

# AirPlus Company Account: General Terms and Conditions France

As at: January 2018



## 1. Defined Terms

In these General Terms and Conditions, the following terms are used as defined:

- "AirPlus" shall mean Lufthansa AirPlus Servicekarten GmbH, Dornhofstr. 10, 63263 Neu-Isenburg, Germany, the issuer of the AirPlus Company Account,
- "Account" or "AirPlus Company Account" (= *Carte Logée AirPlus*): The account provided by AirPlus on the basis of the present framework contract for payment services ("the Contract"),
- "Subscriber" shall mean the party to whom AirPlus has provided an Account,
- "Merchant" shall mean the company that accepts payments via the Account,
- "AirPlus Online Service" shall include but not be limited to the AirPlus Business Travel Portal and the AirPlus Information Manager (if requested by customer),
- "A.I.D.A." shall mean AirPlus A.I.D.A. Virtual Cards, a feature for registered AirPlus Business Travel Portal users that generates a virtual Mastercard number for payments not accepted via the AirPlus Company Account.

## 2. Provision of Accounts

Upon receipt of the application completed by the Subscriber, AirPlus shall provide an Account to the Subscriber and link it to the address stated on the application. AirPlus reserves the right to decline applications for any reason whatsoever.

## 3. Use of Accounts

The Account entitles the Subscriber to pay services (as described in the Contract) of AirPlus and the chosen Merchant which the Subscriber uses. The Account must only be used for payment operations. Private use of the Account is expressly prohibited. The Subscriber commissions and authorizes AirPlus irrevocably to settle Merchants' receivables incurred by the Subscriber as a result of the Subscriber's use of the Account. With AirPlus, the Subscriber irrevocably accepts every single payment process by presenting his or her Account number either himself or herself at the time of payment to the payee or by authorizing a third party to present it. The Subscriber shall reimburse AirPlus for all amounts outstanding which AirPlus settles based on the Subscriber's commissioning and authorization of AirPlus to settle or cause to be settled by third parties. AirPlus shall itemize on its current statements the receivables to be reimbursed. If the Account is deposited with a Merchant or travel agency, the Subscriber shall notify AirPlus of the name and address of such enterprise. Further execution conditions regarding payment orders:

- the credit limit may not be exceeded,
- the Account may not be blocked,
- no important reason may exist that entitles AirPlus to extraordinary termination as set forth under Section "Commencement and Termination of the Contract" below.

AirPlus may block an Account if factual reasons relating to the Account's security justify such blocking or in the event of suspected unauthorized or fraudulent use or if there is a significantly increased risk of the Subscriber being unable to meet the Subscriber's payment obligations. AirPlus may also block an Account if AirPlus is entitled to terminate the respective contract for good cause or if the number assigned to the Account is changed.

## 4. Use of AirPlus A.I.D.A. Virtual Cards

In combination with the AirPlus Company Account AirPlus offers the A.I.D.A. feature for registered users of the AirPlus Business Travel Portal. If the AirPlus Company Account is not accepted as form of payment, the Subscriber is able to generate a virtual Mastercard number via the A.I.D.A. software available on the AirPlus Business Travel Portal. This number is connected to the AirPlus Company Account for payment and invoicing purposes.

If the virtual Mastercard number is used for payment abroad, a foreign exchange fee of 2.5% of the respective amount will apply except for transactions from or to member states of the European Economic Area when such transactions are made in EUR or in the currency of a member state which has complied with the notification procedure regarding the application of the regulation to its national currency as stipulated by Article 14 of Regulation (EC) No. 924/2009. This fee will be invoiced together with the amount of the payment process.

## 5. Responsibility for the Account

Upon provision of the Account, the Subscriber assumes liability for all claims resulting in connection with the use of the Account. The Subscriber shall take all necessary and reasonable efforts to protect the Account against misuse ("Duty of Care"). The Subscriber shall notify AirPlus without undue delay if the Subscriber's Account has been compromised or in any way misused by any unauthorized person ("Loss Report"). The Subscriber shall notify AirPlus without undue delay of any erroneous entries on the statement of AirPlus or any mistakes on the part of AirPlus.

If an unauthorized payment transaction results from the fraudulent use of an Account that has been compromised or otherwise misused, AirPlus shall be entitled to request reimbursement of up to EUR 50 from the Subscriber. The Subscriber shall not be liable if and when the Subscriber could not have been aware of such fraudulent use, misuse or unauthorized use of the Account before

such unauthorized payment transaction was made or if the fraudulent use, misuse or unauthorized use of the Account was caused by an AirPlus staff member, agent, or affiliate or by any other party to which AirPlus' activities have been outsourced.

The Subscriber shall not be liable to reimburse AirPlus for any damages incurred if and when the Account was used after a Loss Report was filed. Also, the Subscriber shall not be liable to reimburse AirPlus for any damages incurred if and when AirPlus fails to meet its obligations under Art. L.133-15 II. of the Monetary and Financial Code. This provision shall not apply if the Subscriber has acted with fraudulent intent.

The Subscriber shall be liable to reimburse AirPlus for any and all damages incurred if and when the Subscriber has acted with fraudulent intent or has caused the damages intentionally or by grossly neglecting the Subscriber's Duty of Care or any of the agreed-upon terms for the issuance and use of the Account. In case of improper use of the Account, the parties shall inform each other of all details required for the collection of the claims and/or the closing of the Account. As soon as the Subscriber ceases to be entitled to use its Account provided within the scope of these General Terms and Conditions, the Subscriber shall refrain from any further use of the Account. In particular, the Subscriber will no longer be entitled to use its Account if it has been declared invalid or has been changed.

If the Subscriber does not fully settle the statement by the agreed maturity date, AirPlus shall be entitled to demand, in addition to a 40 Euros fixed allowance for debt collection costs, damages for late payment, i.e. at least penalties for late payment at a rate of 2% per month. Interest in arrears shall be calculated based on the German commercial interest method (30 days per month/360 days per year). AirPlus shall be entitled to block all of the Subscriber's Accounts for the duration of the delay to the extent a significantly increased risk exists that the Subscriber will not be able to meet the Subscriber's payment obligations.

## 6. Use of the AirPlus Online Service

The Subscriber has access to the AirPlus Online Service. The Subscriber undertakes to keep the user name and password secret. The Subscriber hereby agrees to the General Terms and Conditions for the AirPlus Business Travel Portal which can be accessed and printed out at [www.airplus.com/TC/FR-fr](http://www.airplus.com/TC/FR-fr). They may also be made available in other form if required.

## 7. Counterclaims; Offset; No Assignment

AirPlus is not liable for any non-acceptance of the Account, for whatever reason, by a Merchant or other person authorized to accept the Account. The Subscriber shall not be entitled to refuse to pay amounts invoiced by AirPlus as a result of any dispute between the Subscriber and a Merchant or any other entitled person, or any claim by the Subscriber against AirPlus or any Merchant authorized by AirPlus. This provision does not hold if AirPlus comes to the conclusion that no factual or legal reason exists for the claims of the Merchant. Disputes as referred to herein are considered to be particularly those that deal with the Subscriber's assertion of claims due to poor service or lack of service or failures on the side of the Merchant, or other objections by the Subscriber against Merchant or another person entitled to this. The Subscriber is not entitled to offset receivables with counterclaims against AirPlus or a Merchant, unless the claim is acknowledged by AirPlus or is the subject of a binding decision of a court. The Subscriber is not entitled to assert a right of retention or to assign to third parties any claims it may have against AirPlus.

## 8. Creation and Reinforcement of Collateral

AirPlus may demand the creation of banking collateral for all claims arising from the business relationship with the Subscriber, even if the claims are conditional. If AirPlus has first fully or partially refrained from requesting the creation or increase of collateral, AirPlus may later still demand collateralisation and/or increase. This, however, requires that circumstances occur or become known which justify an increased risk assessment of the claims against the Subscriber. This can be the case in particular if the economic situation of the Subscriber has unfavourably changed or threatens to change unfavourably, or if the existing collateral has deteriorated or threatens to deteriorate in value. Until creation or increase of the collateral, AirPlus shall be entitled to block any Accounts provided to the Subscriber. AirPlus does not have a collateralisation claim if it has been expressly agreed that the Subscriber does not have to furnish collateral or exclusively the collateral named individually. AirPlus will grant to the Subscriber a reasonable period of time for the creation or increase of collateral. Should AirPlus intend to exercise its right to termination without notice if the Subscriber does not timely comply with its obligation to create or increase collateral, AirPlus shall prior thereto inform the Subscriber accordingly.

## 9. Additional Data

If the Subscriber requests additional data exceeding the standard billing information, the Subscriber shall enter into a corresponding service agreement with the Merchant or with the travel agency it uses. The Subscriber shall not be entitled to withhold or reduce payment of individual or all invoiced amounts on the grounds that any additional data do not at all, only in part, or insufficiently appear on the statement. AirPlus is not obliged to subsequent improvement.



## 10. Fees

The amount of fees payable shall be set forth in the Contract. They shall be charged to the Subscriber once a year in advance, unless agreed-upon otherwise. Fees shall not be reimbursable.

Work and services which are not provided for herein but are provided by AirPlus at the Subscriber's request shall be invoiced separately. AirPlus is entitled to postpone billing if this seems useful (e.g. in the case of minor amounts).

## 11. Conversion of Amounts in Foreign Currencies

All transactions shall be invoiced in EUR even if such transactions are made in other currencies. Transactions made in currencies of non-member states of the European Monetary Union shall be converted to euros based on a conversion rate ("Reference Exchange Rate") which is based on the exchange rates published by one or more major German banks or on the exchange rates published by Mastercard International Incorporated or Visa Inc. on the banking day preceding the date of booking of the operation. AirPlus determines the Reference Exchange Rate every banking day and publishes it in the AirPlus Business Travel Portal. Changes to the Reference Exchange Rate agreed upon herein shall come into effect immediately and without prior notification.

## 12. SEPA Direct Debit Mandate

The following terms apply in cases where payment by direct debit under the SEPA system has been agreed upon and the Subscriber has agreed to confer or already has conferred to AirPlus the related mandate for direct debits under SEPA:

In general, AirPlus will include notifications of any direct debits to Subscribers along with their statements (or by any other means agreed upon with the Subscribers) no later than 1 (one) calendar day before the respective amounts are direct debited ("Prenotification").

An amount direct debited from an account may deviate from the amount detailed on the pertinent statement or in the Prenotification if the Subscriber received any credit notes in the period between the issuance of the statement or the provision of the Prenotification and the due date or if any transactions were cancelled in said period.

An amount direct debited from an account may deviate from the amount detailed on the pertinent statement or in the Prenotification if the Subscriber has conferred to AirPlus a joint SEPA mandate for more than one contract and if it has been agreed that the Subscriber will receive separate statements and Prenotifications for each contract but the amounts specified on the individual statements will have the same due date. In this case, the total amount (= the sum of all statements) will be direct debited on the due date.

The Subscriber undertakes to ensure that a sufficient balance is maintained in the account specified in the SEPA mandate and that amounts due can be direct debited by AirPlus. This obligation also applies in cases where the Subscriber has not received a Prenotification in a timely manner or at all.

## 13. Data Processing

The parties undertake to comply with the applicable regulations regarding data protection. The Subscriber warrants vis-à-vis AirPlus that the Subscriber's company has a reasonably concrete travel policy in place, that such policy is known to the Subscriber's employees, that the Subscriber has ensured and will continue to ensure that the Subscriber's employees are aware or can become aware that in specific booking situations they may infringe upon the travel policy, and that the Subscriber's employees and their representatives have been informed that AirPlus provides comprehensive data to enable the Subscriber to control compliance with the Subscriber's travel policy.

To the extent AirPlus collects and processes personal data on its own behalf, such collection and processing will be limited to the extent required for the execution of the Contract and will be subject to AirPlus' privacy statement, a copy of which will be provided to the Subscriber. The Subscriber pledges to make AirPlus' privacy statement known to the Subscriber's staff members without undue delay upon receipt.

## 14. Duty of Notification

The Subscriber undertakes to notify AirPlus in writing without undue delay of any and all relevant changes including, but not limited to, changes to the Subscriber's bank information and addresses. Further, without being requested to do so and without undue delay the Subscriber undertakes to provide AirPlus with an excerpt from the trade register if changes have been entered into such register (e.g. change of the company's name, reorganization) or at AirPlus' request. In the event of material changes to the Subscriber's bank information, the Subscriber shall provide AirPlus without undue delay with a completed SEPA mandate, provided payment via SEPA direct debit mandate has been agreed upon.

## 15. Commencement and Termination of the Contract

The Subscriber makes a binding offer to AirPlus for the execution of a framework contract on payment services by transmitting to AirPlus the completed and signed application and upon the receipt of the same by AirPlus. The framework contract on payment services shall come into effect as soon as AirPlus submitted the Account number to the Subscriber. Both parties can terminate the signed contract on thirty days' written notice. Termination can be restricted to individual

Accounts. Termination of the Subscriber takes effect upon blocking of the terminated Account. Termination for good cause is possible at any time and with immediate effect. Good cause is in particular given if

a) the Subscriber provided incorrect information on the application or culpably fails to meet the Subscriber's duty to inform hereunder at a later date or b) the Subscriber fails to meet its payment or other obligations under this agreement or c) AirPlus gains knowledge that the Subscriber's financial situation has deteriorated significantly or is under threat of deteriorating significantly or d) the Subscriber does not comply with its obligation to create or increase collateral as set forth under Section "Creation and Reinforcement of Collateral" above or under any other agreement within a reasonable period of time fixed by AirPlus or e) the Subscriber requests and is granted suspension of payments or f) the Subscriber closes down or liquidates its business or takes steps to that effect or g) any collateral ceases to exist or loses its value or h) the Subscriber culpably and sustainably fails to co-operate within the scope of combating money laundering, e.g. culpably and sustainably fails to provide substantiation or culpably and sustainably fails to give information or i) the Subscriber relocates the Subscriber's registered office or bank account to another country or j) in case that no operations are made on the Account during a period of 12 consecutive months. Any termination shall be required in writing. Upon termination, all claims of AirPlus against the Subscriber fall due with immediate effect. After termination of the contractual relationship, AirPlus shall remit any credit balance to the Subscriber.

## 16. Changes to the Contract

AirPlus shall notify the Subscriber in text format of any changes or amendments to the contractual provisions. They are deemed acknowledged, unless the Subscriber objects to them in writing within thirty days. AirPlus will explicitly point out such consequence to the Subscriber upon notification of the changes or amendments. Apart therefrom, the parties shall agree on individual changes and amendments to these General Terms and Conditions in writing only. They must be identified as such and require signing by both parties.

Notwithstanding the preceding provisions, AirPlus remains free to reduce at any time and unilaterally the maximum or cap amounts (per operation and/or monthly) granted to the Subscriber if the financial situation of the latter has changed unfavourably or threatens to change unfavourably.

## 17. Agents; Assignment

AirPlus shall be entitled to involve vicarious agents for fulfilment of the Contract as a whole or in parts. The Subscriber consents to AirPlus forwarding to third parties (e.g. trade credit insurance companies) information which the Subscriber provided to AirPlus for risk assessment purposes (e.g. annual financial statements). AirPlus is furthermore entitled to transfer the rights and obligations under the Contract to third parties at any time. The Subscriber already here and now consents thereto.

## 18. Payment Services; Limitation of Liability

Private use of the Account is expressly prohibited. Inasmuch as lawfully admissible, i.e. provided that the Subscriber is not a consumer, the following statutory provisions are eliminated according to the waiver possibility of Article L.314-5 of the Monetary and Financial Code: Articles L.314-7 to L.314-16 of the Monetary and Financial Code, with the exception of paragraph III of Article L.314-7 and paragraph VII of Article L.314-13. Moreover, in application of the option mentioned in Art. L.133-2 of the Monetary and Financial Code and provided that the Subscriber is a consumer, the following provisions of the Monetary and Financial Code are expressly waived: Art. L.133-1-1, third and fourth paragraph of Art. L.133-7, second, third and fourth paragraph of Art. L.133-8, Articles L.133-19 (except for its phrase 1 of paragraph I. and for its paragraph IV.), L.133-20, L.133-22, L.133-23, L.133-25, L.133-25-1, and paragraphs I. and III. of L.133-26. Claims and objections by the Subscriber against AirPlus, insofar as they have not already been waived under the present clause, shall be excluded if the Subscriber fails to notify AirPlus at the latest within six weeks following the date on which a non-authorized or incorrect payment transaction was charged to the card.

AirPlus' liability for damages incurred because a payment order is not executed or is executed incorrectly or too late shall be limited to EUR 12,500. This provision shall not apply for intent and gross negligence, for the interest damage and for risks which AirPlus has especially assumed.

## 19. Severability Clause

If any provision of these Terms and Conditions or any provision within the scope of other agreements is entirely or partially invalid, this shall not affect the validity of the other provisions. The parties shall replace any invalid provision by a valid provision by which the economic purpose of the Terms and Conditions and/or other agreements as pursued by the invalid provision is best achieved. The same applies to the closing of any contractual gaps.

## 20. Governing Law and Place of Jurisdiction

The Contract is subject to the substantive law of France. The venue shall be the Commercial Court in Paris if AirPlus is the defendant and shall be Paris or any of the Subscriber's venues if the Subscriber is the defendant.