

YOUR **TRAVEL PAYMENT** COMPANY.

AirPlus

INTERNATIONAL



Privacy Statement

Video Surveillance

This Privacy Statement clarifies who is responsible for the video surveillance, for what purpose the video surveillance is performed and what rights you have as a Data Subject in terms of video surveillance.

Who is responsible for data processing and who can you contact?

Responsible:

Lufthansa AirPlus Servicekarten GmbH (AirPlus)
Dornhofstr. 10,
63263 Neu-Isenburg
info@airplus.com

You can contact our Data Protection Officer at:

Data Protection Officer, JX JDO
Lufthansa AirPlus Servicekarten GmbH
Dornhofstr. 10, 63263 Neu-Isenburg
dataprotection@airplus.com

AirPlus monitors security-related areas within and outside its buildings and premises using video recording. A video surveillance of public space does not take place. As soon as you are within the detection range of the cameras, you are the subject of this data processing activity.

1. Why does AirPlus process your data for (purpose of processing) and with what legal basis?

AirPlus has a legitimate interest in the use of video surveillance (Article 6 (1) (f) GDPR). It helps to ensure complete building and personal safety in a manner which is staff saving and as efficient as possible. With the video surveillance, AirPlus pursues the following goals depending on the circumstances of the respective locations:

- Protecting the exterior of the building from vandalism
- To provide the necessary monitoring of alarm-protected doors
- To detect illegal access attempts
- To detect blocked emergency exits.

With the help of video surveillance, measures can be taken immediately to eliminate grievance from the listed points. Furthermore, the video surveillance is used to clarify and prosecute unauthorized building entrances. It not only protects the building, but also your personal safety and the safety of AirPlus employees.

2. Who is the recipient of your data?

Video files are only evaluated on an ad-hoc basis. For the evaluation of video surveillance, AirPlus can commission external service providers. These receive access to recordings of the video cameras within the framework of the contractually defined service provision.

In addition, records may be handed over to security authorities in the event of a violation of the house rules, committing an offense, or if required by law.

3. For how long will your data be stored?

As a rule, the video material is recorded or stored for 72 hours, for sensitive areas it is 6 months, unless it is needed as part of a preliminary investigation. The deletion periods arise from national legal and regulatory requirements.

4. What rights do you have as a Data Subject?

Every affected person has:

- the right to information under Art. 15 GDPR,
- the right of correction under Art. 16 GDPR,
- the right to cancellation ("right to be forgotten") under Art. 17 GDPR,
- the right to restriction of processing (blocking) according to Art. 18 GDPR,
- the right of data transferability from Art. 20 GDPR as well as
- The right to object according to Art. 21 GDPR (for this you will find separate information later in this privacy policy).

In addition, there is a right of appeal to a data protection supervisory authority under Art. 77 GDPR

5. Information about your right of objection according to Art. 21 GDPR

5.1 Case-specific right of objection

You have the right at any time, for reasons that arise from your particular situation, to object to the processing of your personal data, pursuant to Art. 6 para. 1 lit. f GDPR (data processing based on a legitimate interest of AirPlus). If you object, we will no longer process your personal data unless we can demonstrate compelling legitimate grounds for processing that outweigh your interests, rights and freedoms, or the processing is for the purpose of enforcing, pursuing or defending legal claims.

5.2 Objection

The objection can be made informally via the above-mentioned channels.

6. Update

In particular, due to technical developments, due to changes in legal or regulatory requirements or due to organizational changes, we will adapt or update this privacy statement and publishing it by updating the version left at reception or our website www.airplus.com/Datenschutz/videoueberwachung. Upon request, we will also provide you with the latest data protection notices as a file (PDF) or in paper form. In case of changes, we will check in each case whether there is an obligation to actively notify about the changes and, in these cases, comply with the obligation to notify accordingly. Otherwise, we will replace once distributed by us files or printouts only upon request.