

# AirPlus Security Competence



Do you strive for the utmost data security and control? AirPlus International ensures you receive it. All of your company and employees travel data is in protected hands. You can rely on the most expert handling and processing of your data irrespective of whether we refer to your credit card data or our Online product services.

Processing and transmission can be tracked at any time – it is always transparent to you.

We treat all of your data as **your** property – and of course no third party has any access to it at any stage.

## We subscribe to the following legal regulations:

- Directives of the European Commission
- Banking law and Privacy Standards
- Security regulations and provisions of credit card organisations like VISA and MasterCard
- Based on these legal constraints we guarantee maximum security standards in all markets. In addition we apply the most stringent safety measures to prevent any abuse or access by unauthorized parties.

## ... and we are subject to our own additional codes of conduct

- AirPlus processes all data inhouse – no external parties are involved.
- AirPlus strictly refrains from data exchange – data only can be transmitted to third parties with your written authorisation.
- All AirPlus employees have signed data protection declarations. Access to data is limited to the specific process and has to be approved by management at the highest level.
- We apply all of the same standards of VISA and MasterCard.
- Find out more about our standards and our privacy statement at: [www.airplus.com](http://www.airplus.com)

- AirPlus is certified according to DIN EN ISO 9001. Regular renewals of the certification make sure that we continuously improve and secure our quality and safety standards.

## Choose more data security

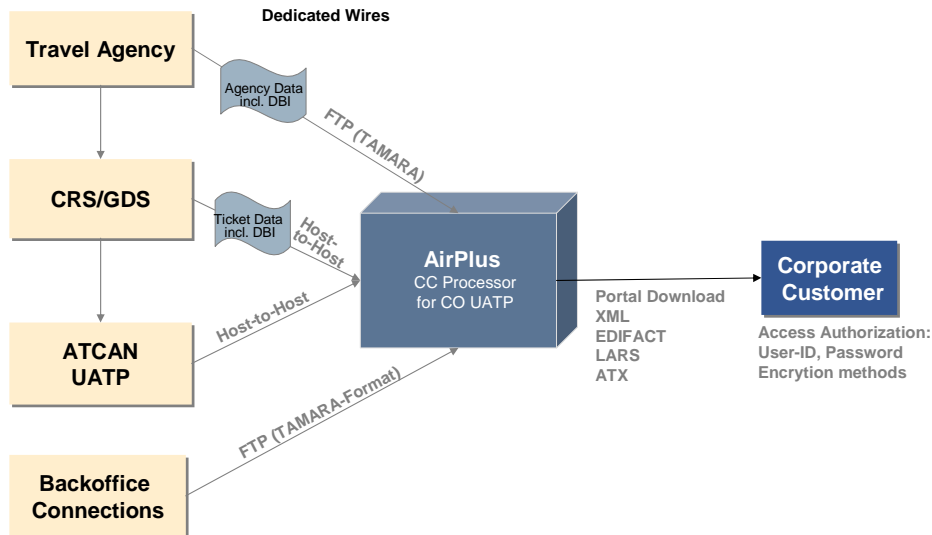
- Using the AirPlus Company Account invoices it is possible to suppress the passenger name, purchase date and account number on request.
- In our MIS, the AirPlus Information Manager, you have the option to suppress the customer name, personal ID and the AirPlus corporate credit card.
- Fundamentally all submissions of our online products are encrypted. This guarantees that the transmission of your online invoices is secure.





## Secure data flow

With the AirPlus data flow your data will be transmitted securely from the data source to your systems.



## AirPlus data security

AirPlus Portal	<ul style="list-style-type: none"> <li>■ Three-stage login (company-ID, user-ID, password), encrypted</li> <li>■ All AirPlus portal services are encrypted</li> <li>■ Data uploads via the portal are encrypted and only accessible with your login</li> </ul>
AirPlus Company Account	<ul style="list-style-type: none"> <li>■ Data processing and storage exclusively at AirPlus (Frankfurt/Germany)</li> <li>■ Carefully selected merchants (airlines, Deutsche Bahn AG, hotels and travel agencies) to prevent misuse</li> </ul>
AirPlus Invoice Control	<ul style="list-style-type: none"> <li>■ Reading invoice data only via registration key</li> </ul>
AirPlus Information Manager	<ul style="list-style-type: none"> <li>■ Security standards analogous to the portal's (e.g. Silent Login via Portal)</li> <li>■ Encryption for applications and data transfer</li> </ul>
AirPlus Merchant Agreement	<ul style="list-style-type: none"> <li>■ Encrypted transmission of invoice data via e-mail</li> <li>■ Encrypted data upload via portal</li> <li>■ Maximum security for data delivery by travel agencies and other service providers</li> </ul>
AirPlus EasyBooking	<ul style="list-style-type: none"> <li>■ Secure data transfer via internet</li> <li>■ Encrypted login</li> </ul>